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Quality Terms and Conditions

Suppliers to Frontier must comply with these basic Quality Terms and Conditions.
Additional Quality Clauses will be noted on the Purchase Order as required.

- ❖ Any delay in shipment must be conveyed to Frontier Purchasing as soon as the delay is known.
- ❖ Any changes to the contract requirements by the supplier must be approved by Frontier in writing.
- ❖ All information in the contract must be held in confidence and no third party request for information will be authorized unless instructed in writing by Frontier representative.
- ❖ In addition to Frontier right of entry, the supplier agrees to right of entry for our customers, or regulatory agencies, to all facilities and records in the performance of this contract.
- ❖ All applicable requirements must be flowed down to sub-tier suppliers.
- ❖ Notify Frontier of changes in product and/or process definition and, where required, obtain Frontier approval.
- ❖ Notify Frontier quality department prior to transferring any Frontier work to a new facility. Frontier's Quality Manager will determine prior to the transfer if the supplier may perform the transfer of work.
- ❖ Notify Frontier quality department of nonconforming product and make proper arrangements for approval.
- ❖ Maintain adequate records of all inspections and tests. Records shall be kept for a period of ten (10) years after final payment for supplies or services.
- ❖ All work must be processed per latest revision unless otherwise instructed on purchase order.
- ❖ Compliance to ISO 9001 Quality Management System.
- ❖ Machining Suppliers must furnish inspection reports, Certificate of Conformance, and as applicable Material and Processing Certifications for the parts they submit.
- ❖ Processing suppliers must furnish processing certifications to the purchase order requirements, and shall not process any parts for which they are not certified or approved.
- ❖ Material suppliers must furnish material certifications with original mill certs to the purchase order requirements, and shall not supply material for which they are not certified nor approved.
- ❖ Calibration suppliers must be certified to the latest edition of ISO 17025, ANSI/NCSL Z540.1 or ISO 10012.